FUSION





It is essential that all children, young people or vulnerable adults are treated with respect. That Synchro Sub Committee Members, Synchro Chaperones or Synchro Coaches should do nothing that could lead to a complaint, a lawsuit against the club or possible prosecution.

Ice Skating Club

If there are any behaviour problems with a skater, this must be dealt with in the following manner.

- 1. Do not do anything that could embarrass the skater, in front of other team members or adults.
- 2. Arrange a time to discuss the matter with the skater involved, make sure there is another adult there as a witness. Preferably, a Synchro committee member/ Chaperone but if there is not one available another parent.
- 3. The skater has the right to refuse to discuss the matter without a friend being present, or their parent or guardian. If this is the case, contact their parent/guardian.
- 4. Don't do anything that could be classed as intimidating, do not shout or swear at the skater, however difficult they may be.
- 5. Hopefully, problems can be resolved quickly but if not contact the Team Manager who will request a meeting with the parent..
- 6. When dealing with parents/guardians and skaters, treat everyone with respect. Simply outline the problem and attempt to resolve the situation. Do not allow the situation to become personal and tempers to boil over.
- 7. If all reasonable attempts to deal with any problems fail, contact BISC Chairperson who will call an emergency meeting, if necessary, after consultation with BISC Club nominated Child Welfare Office who will ensure proper procedures are followed.